



Peterborough
Community Health Centre

We are hiring a **SYSTEM NAVIGATOR** (INDIGENOUS CENTERED)

Compensation: Annual Salary of \$59,612* plus paid time off, group benefits and HOOPP

Terms: Full time 1.0 FTE (37.5 hours/week), permanent

Start Date: Fall 2025

Location: 360 George Street N.
Peterborough, Ontario

Peterborough Community Health Centre (PCHC) is a new and dynamic community health center focused on social justice and health equity through a blend of Western and traditional care approaches. Among several in our province, PCHC offers primary health care and outreach services, emphasizing health promotion and illness prevention. Its mission is to enhance the lives of those facing barriers to their wholistic well-being, incorporating Indigenous practices that promote health through balance and harmony.

Organizational Commitment

PCHC is committed to being a culturally safe, inclusive, and equity-driven organization that recognizes the inherent rights, knowledge systems, and contributions of Indigenous peoples. We understand that Indigenous ways of knowing, being, and healing are essential to the health and wellbeing of all communities, not only Indigenous clients. All staff share responsibility for embedding culturally appropriate and trauma-informed practices into every aspect of our work, guided by the principles of reconciliation, anti-racism, and respect for diverse worldviews.

Position overview:

Reporting to the Program Manager, the **Indigenous Centered System Navigator** works as part of an interdisciplinary team to support individuals facing barriers to accessing social and health care services. This role involves intake, assessment, system navigation, and connection to both internal and external health and social supports. This role contributes to the organization-wide integration of Indigenous-informed approaches, ensuring that such practices are not limited to Indigenous-specific services but embedded in our broader model of care. The role requires a commitment to trauma-informed, culturally safe, and equity-focused care, with an emphasis on building trust and strong relationships with clients and community partners.

Key Responsibilities

- Accept and manage client referrals from internal and external sources
- Conduct comprehensive assessments through a social determinants of health lens
- Determine eligibility for PCHC programs and support access to primary care and other services
- Coordinate care transitions and facilitate team-based care engagement
- Act as a liaison between clients, providers, and community partners
- Advocate for client-centered, equitable, and culturally safe care and services, supporting the integration of Indigenous knowledge and practices across programs
- Develop, monitor, and revise service plans with clients and their support networks

See the full job description on our website @ www.ptbochc.ca/careers

Qualifications/Experience

- Diploma or degree in Social Services, Health, or a related field **or an equivalent combination of relevant education, training, and lived and/or professional experience.**
- Previous experience in community health or social service navigation
- Understanding of and commitment to the social determinants of health
- Experience working with interdisciplinary teams in a primary care setting
- Experience working with Indigenous, newcomer, and other systemically excluded but resilient communities, with the ability to share culturally appropriate practices that inform organizational approaches to care.
- Lived experience as an Indigenous person is recognized as a valued form of expertise, contributing to culturally safe client relationships and to the organization's integration of Indigenous-informed approaches across all services.
- Demonstrated commitment to reconciliation and equity, including the ability to collaborate in embedding Indigenous-informed approaches into mainstream programs and services

Preference will be given to Indigenous (First Nations, Inuit, Métis) applicants in accordance with the Ontario Human Rights Code, Section 24(1).

This position has been designated to be filled by an Indigenous person to support our commitment to serving Indigenous communities in culturally grounded and respectful ways. Applicants who self-identify as Indigenous are encouraged to do so in their application.

Send your cover letter and resume to careers@ptbochc.ca

DEADLINE September 19, 2025

Peterborough CHC is an equal opportunity employer who seeks qualified candidates who share our commitment to equity, diversity and inclusion. Applicants requiring accommodation to participate in the hiring process should contact us at 705-400-8480 to communicate their needs. We thank all applicants, however, only those selected for interview will be contacted.